

## Vorhersage mit CA CleverPath™ Predictive Analysis Server

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## Agenda

- Herausforderung
- CP PAS
- Neugents
- Modelle
- Mustererkennung
- Tools
- CA World



  
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## Herausforderung

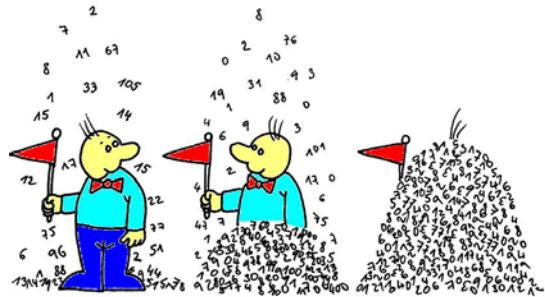
- Agressiver Wettbewerb
- Wichtigkeit von guten Kundenbeziehungen



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## Herausforderung

- Bedarf an personalisierten Diensten
- Große Datenbestände mit hohem Zuwachs



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## PAS: Predictive Analysis Server

Bietet eine Lösung mit Intelligenz auf Vorhersage um u.a.



- Systemausfälle zu minimieren
- Systeme gegen Mißbrauch zu schützen

## PAS: Predictive Analysis Server

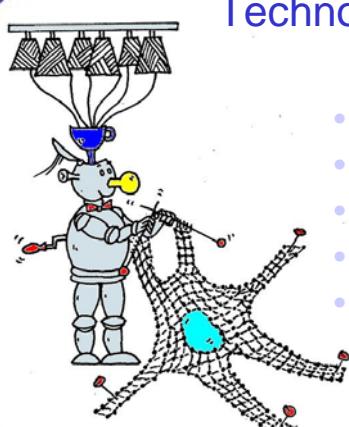
Bietet eine Lösung mit Intelligenz auf Vorhersage um u.a.



- Gewinn zu erhöhen
- Kundenbeziehungen zu verbessern
- Wettbewerbvorteile zu erhöhen

## Neugents

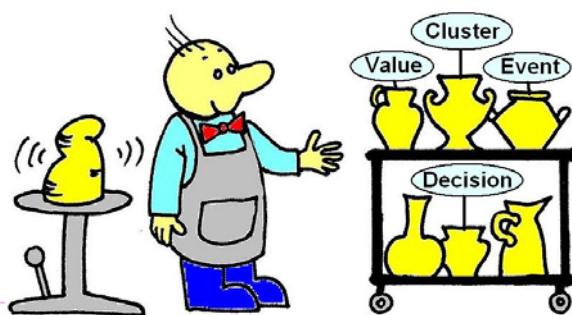
- PAS verwendet die patentierte Technologie „Neugents“ um
  - Muster zu erkennen
  - Zusammenhänge zu entdecken
  - Regeln zu extrahieren
  - Ereignisse zu prognostizieren
  - Optimumwerte zu finden



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## Modellbildung für Prognosen

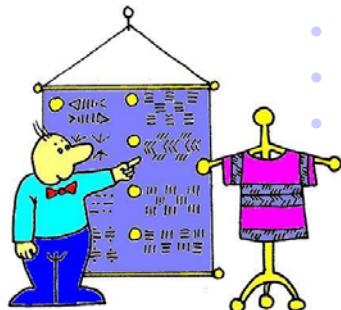
- PAS entdeckt die Zusammenhänge zwischen Ursachen und Folgen, die
  - Für Experten zu subtil oder unbekannt sind
  - Zu komplex für andere statistischen Werkzeuge sind
- und bildet Modelle für Prognosen



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## Mustererkennung

- Identifizierung von bekannten und Entdeckung von neuen Mustern



- Muster: clusters / profiles gebildet.
- Übergänge zwischen Mustern
- Neue Muster:
  - Ausnahmefall
  - Modellbildung

## Real-Time Intelligenz

- Verwendung von Modellen auch real-time für



- Betrugserkennung
- Personalisierung
- Cross-Selling
- Prozess-Steuerung
- Systemsicherheit

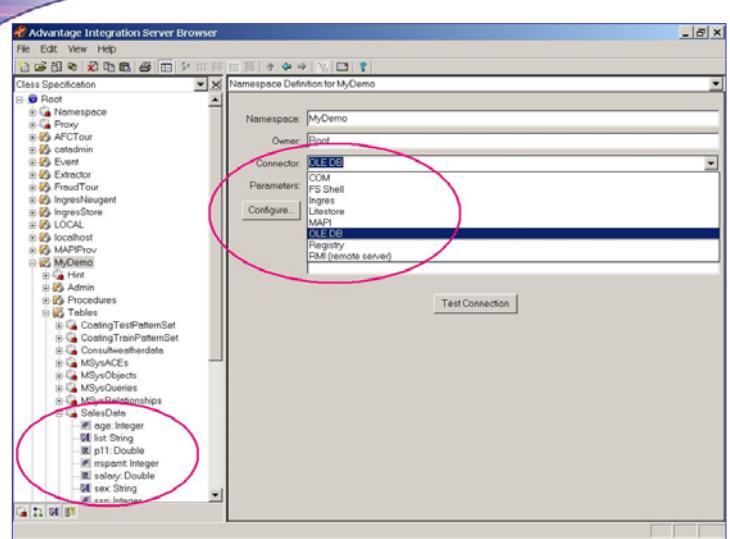
## Tools



- Advantage Intergration Server
  - Einbindung von Datenquellen
- Neugents IDE
  - Selektion / Manipulation von Daten, Statistiken
- Provider Wizard
  - Modell-Bildung und Verifizierung
- Optimization Wizard
  - Suchen nach Optimumwerten
- Deployment Wizard
  - Web Services, JSP, ASP, Java, COM, C++, VB
- Interaktive Tutorials
  - Beispiele

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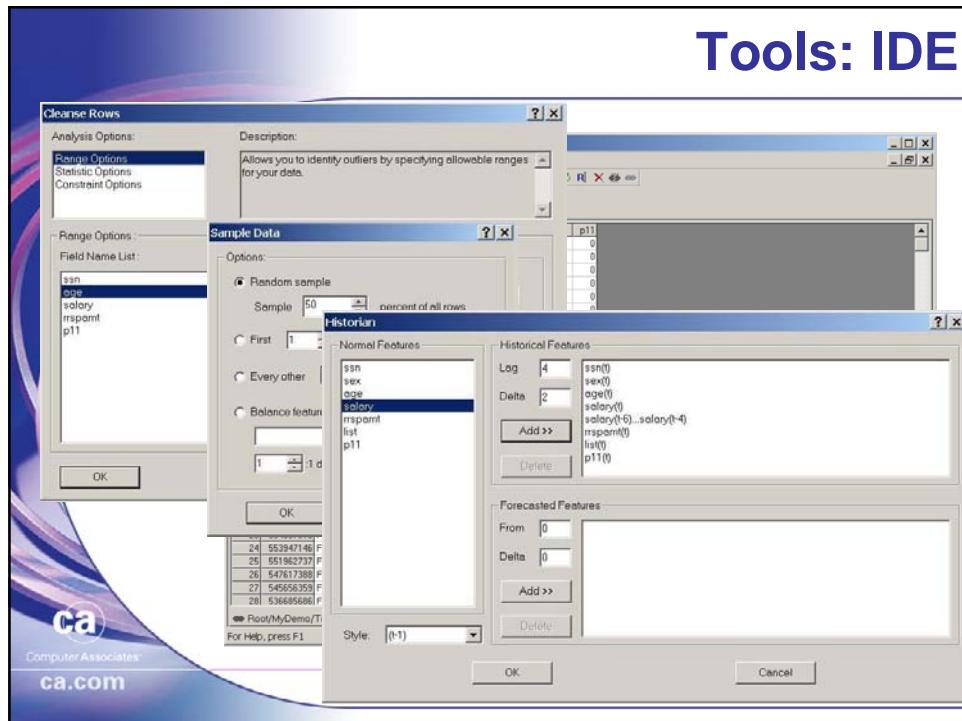
## Tools: Advantage Integration Server



The screenshot shows the Advantage Integration Server Browser interface. On the left, the 'Class Specification' pane displays a tree view of objects under 'Root' (e.g., Namespace, AFCTour, catadmin, Event, Extractor, FraudTour, IngresNeugent, IngresStore, LOCAL, MAPI, MAPIProv, MyDemo, Hint, Admin, Procedures, Tables, MSysACES, MSysObjects, MSysQueries, MSysRelationships, SelvData). Several objects in this tree are circled in red. On the right, the 'Namespace Definition for MyDemo' pane shows the 'MyDemo' namespace with its owner set to 'Root'. It lists connectors: OLE DB, COM, FS Shell, Ingres, License, and MAPI. The 'OLE DB' connector is selected and highlighted with a red circle. Below it, parameters are listed: Registry and RMI (remote server). A 'Test Connection' button is at the bottom right.

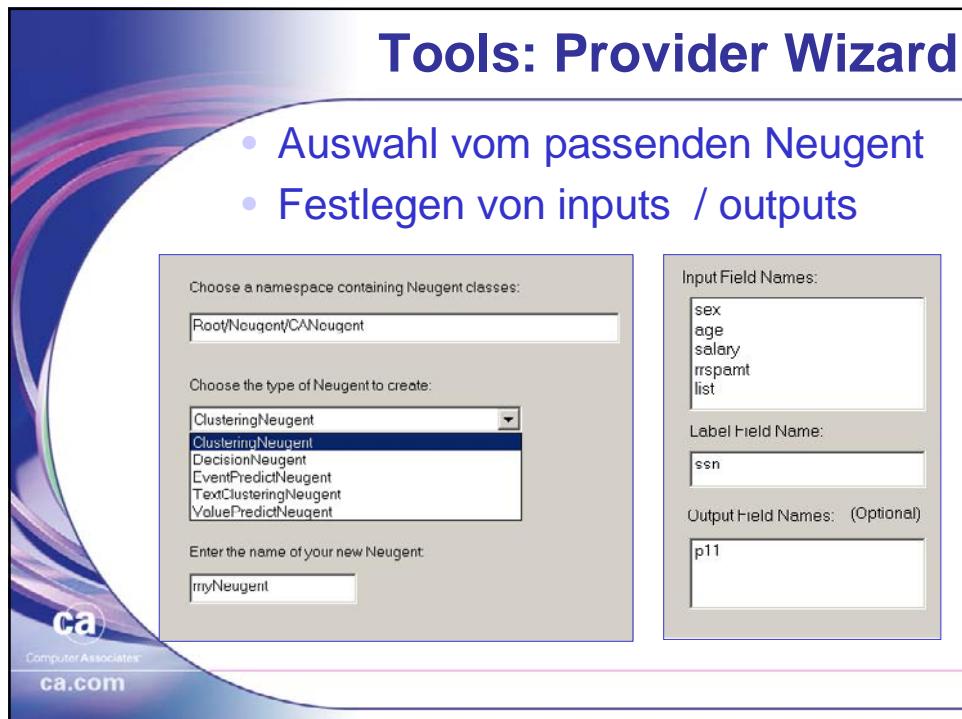
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## Tools: IDE



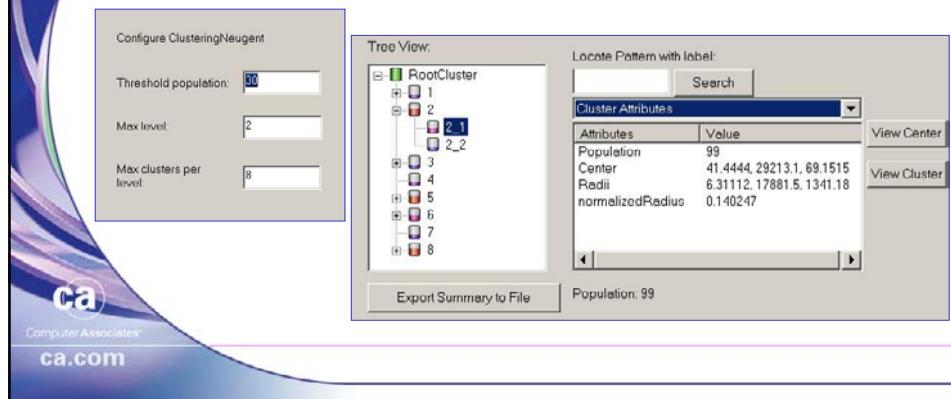
## Tools: Provider Wizard

- Auswahl vom passenden Neugent
- Festlegen von inputs / outputs



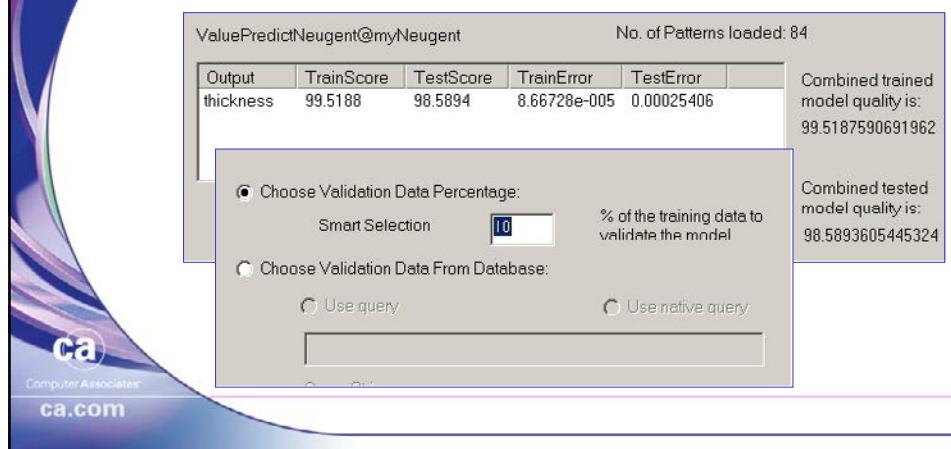
## Tools: Provider Wizard- Clustering

- Z.B Kunden werden nach ihren Eigenschaften gruppiert
- Die „beste“ Gruppe kann ermittelt werden



## Tools: Provider Wizard- Value

- Z.B. Verkaufzahlen, Produktionswerte werden prognostiziert
- Qualität des Modells wird ermittelt



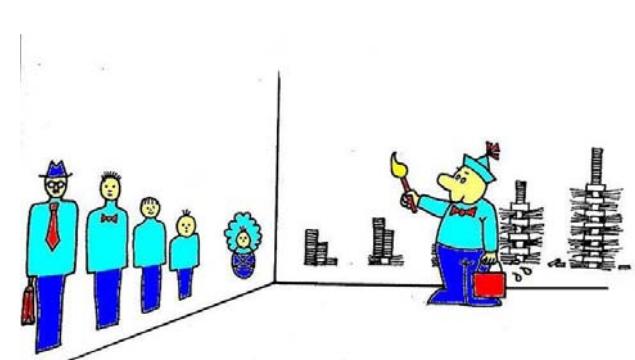
## Tools: Provider Wizard- Quality

ANOVA RSQ

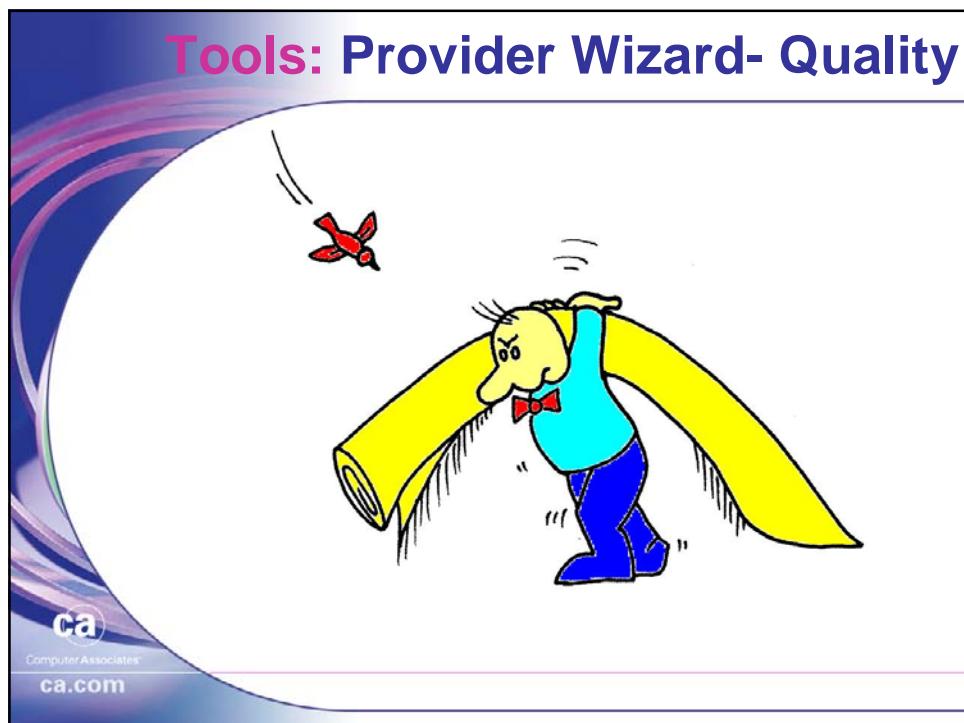
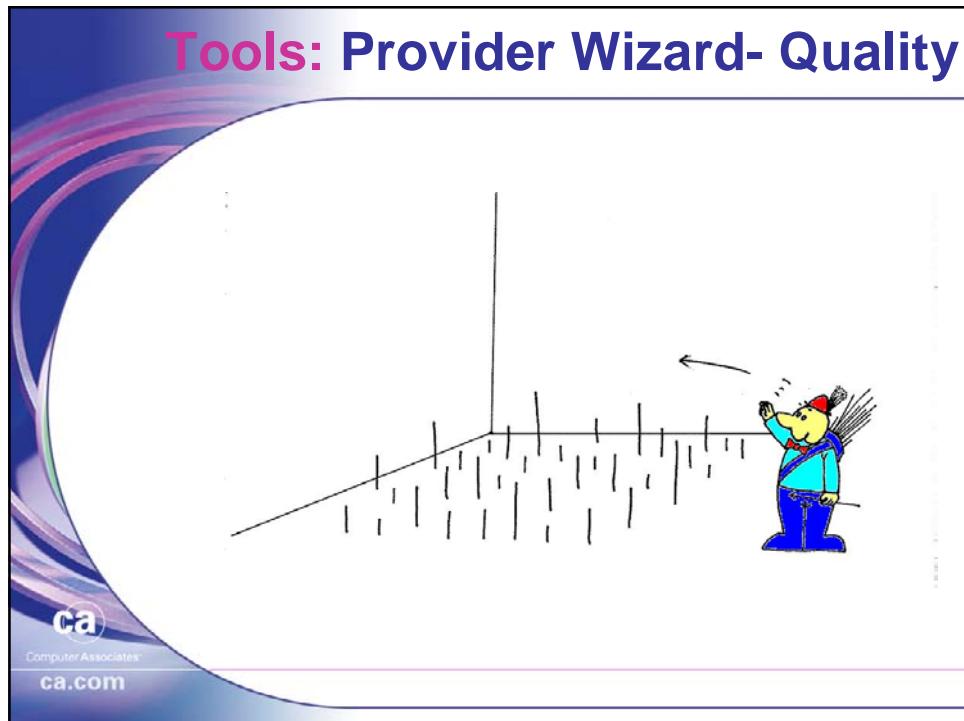
$$\left( 1 - \frac{\sum_{i=1}^n (y_i - \hat{y}_i)^2}{\sum_{i=1}^n (y_i - \bar{y})^2} \right) * 100$$

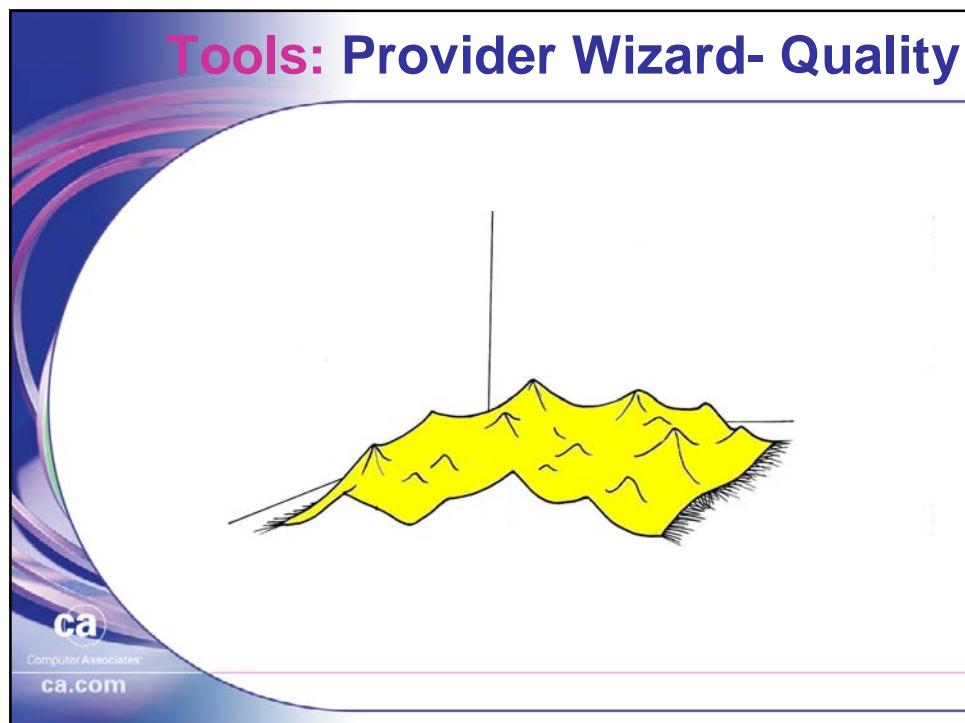
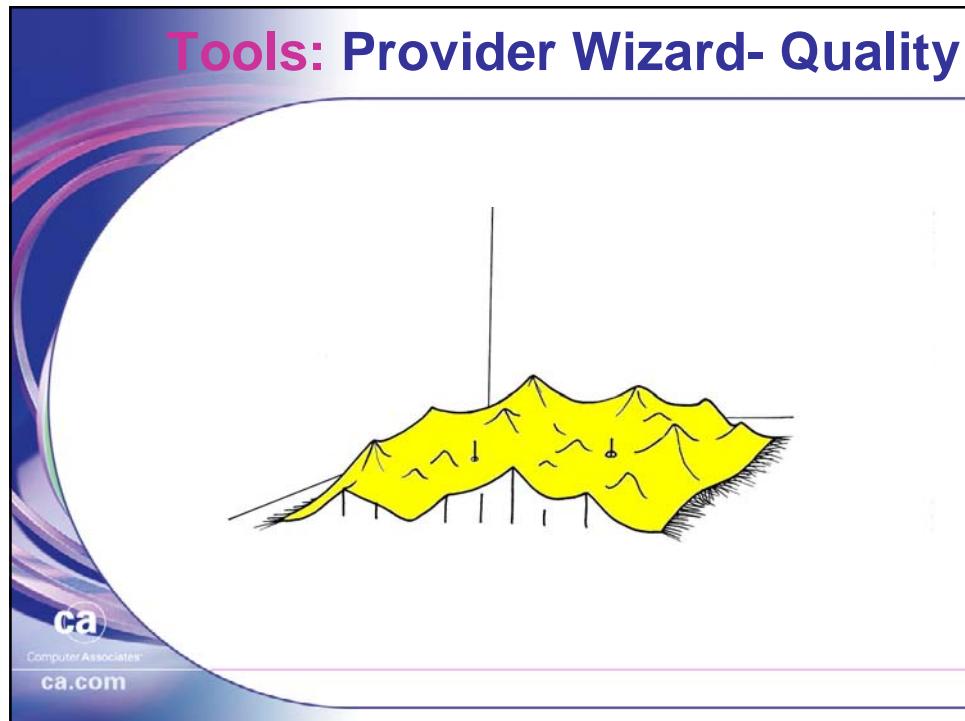
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## Tools: Provider Wizard- Quality

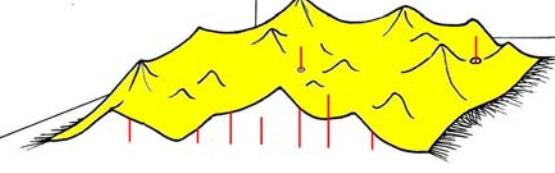


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## Tools: Provider Wizard- Quality



The Provider Wizard interface for Quality analysis. It features a large circular graphic at the top showing a yellow mountain range with several red vertical bars (bins) overlaid. Below this is a status bar with the CA logo and "ca.com".

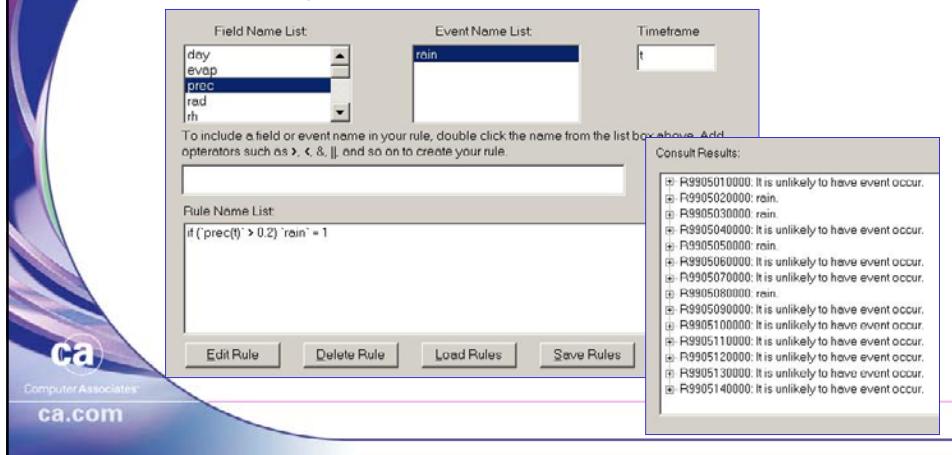
## Tools: Provider Wizard- Decision

- Regel-Generierung
- Wird das Modell in Klartext übersetzt

The Provider Wizard interface for Decision analysis. It includes a status input panel on the left with fields for "# of Bins" (3), "Fit Type" (Normal), "Bin Labels" (low:medium:high), and "Bin Limits" (9.35... to 9.45...). To the right is a tree diagram titled "Coverage: 65% (26/40)" showing decision rules. At the bottom is a "Prune Tree" panel with "Minimum Support" (1) and "Minimum Percentage" (0) fields, along with "Prune Tree", "Enlarge Tree", and "Export Rules" buttons.

## Tools: Provider Wizard- Event

- Die Wahrscheinlichkeit von Ereignissen (z.B. Wartung, Regen, Systemausfall,...) werden ermittelt



Field Name List:

- day
- evap
- prec**
- rad
- rh

Event Name List:

- rain

Timeframe:

To include a field or event name in your rule, double click the name from the list box above. Add operators such as >, <, &, ||, and so on to create your rule.

Rule Name List:

```
if (prec(t) > 0.2) rain = 1
```

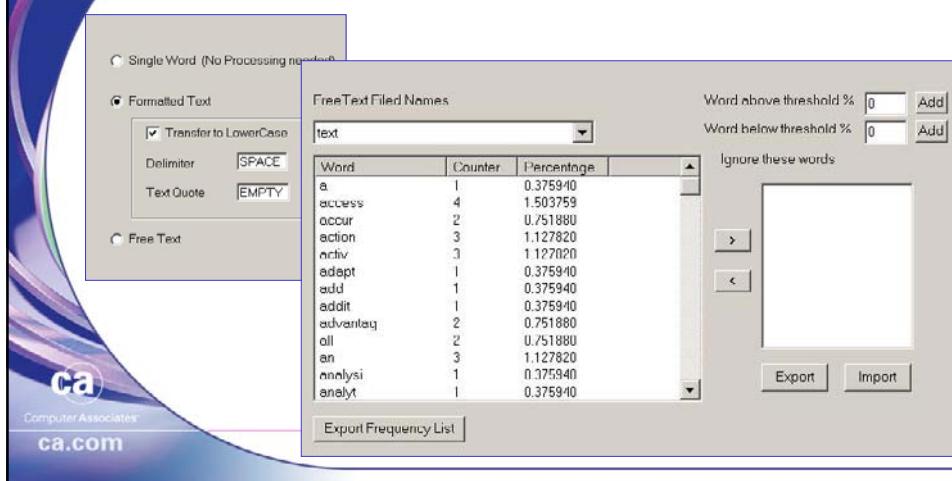
Edit Rule   Delete Rule   Load Rules   Save Rules

Consult Results:

- R9905010000: It is unlikely to have event occur.
- R9905020000: rain.
- R9905030000: rain.
- R9905040000: It is unlikely to have event occur.
- R9905050000: rain.
- R9905060000: It is unlikely to have event occur.
- R9905070000: It is unlikely to have event occur.
- R9905080000: rain.
- R9905090000: It is unlikely to have event occur.
- R9905100000: It is unlikely to have event occur.
- R9905110000: It is unlikely to have event occur.
- R9905120000: It is unlikely to have event occur.
- R9905130000: It is unlikely to have event occur.
- R9905140000: It is unlikely to have event occur.

## Tools: Provider Wizard- Text

- Klassifizierung von Dokumenten nach Inhalt
- Z.B. automatische Weiterleitung von e-mails



Single Word (No Processing needed)

Formatted Text

Transfer to LowerCase

Delimiter: SPACE

Text Quote: EMPTY

FreeText Filed Names

Word	Counter	Percentage
a	1	0.375940
access	4	1.503759
occur	2	0.751880
action	3	1.127820
activ	3	1.127020
adapt	1	0.375940
addit	1	0.375940
adventur	2	0.751880
oil	2	0.751880
an	3	1.127820
analysi	1	0.375940
analyt	1	0.375940

Word above threshold %: 0   Add

Word below threshold %: 0   Add

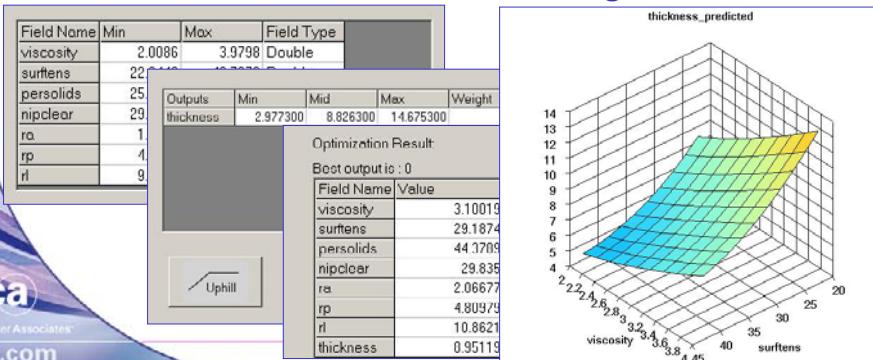
Ignore these words

Export   Import

Export Frequency List

## Tools: Optimization Wizard

- Sucht nach Optimumwerten (Value Neugents)
- Z.B. Entwicklung von Produkten, Produktionssteuerung



The screenshot shows the Optimization Wizard interface. On the left, there's a table of input fields with their minimum and maximum values. In the center, a 3D surface plot titled "thickness\_predicted" shows the relationship between viscosity and surfens. On the right, two tables show the optimization results: one for the output thickness and another for the field names and their best values.

Field Name	Min	Max	Field Type
viscosity	2.0086	3.9798	Double
surfens	22	25	Double
persolids	25	29	Double
nipclear	29	1	Double
ra	1	4	Double
rp	4	9	Double
rl	9		Double

Outputs	Min	Mid	Max	Weight
thickness	2.977300	8.826300	14.675300	

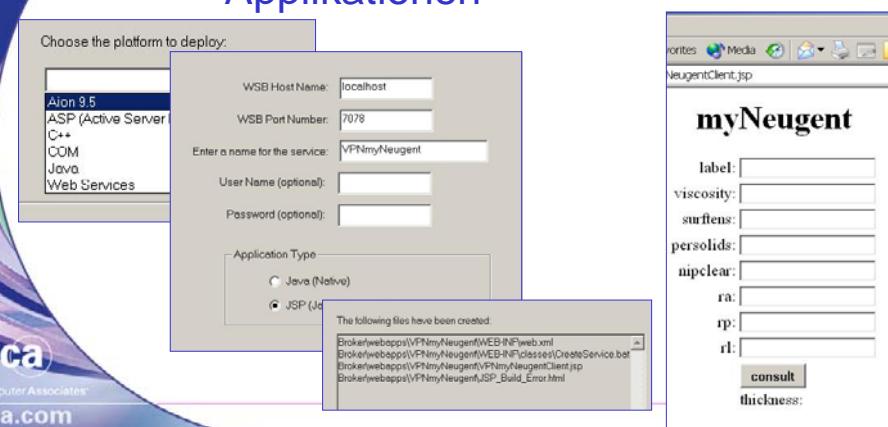
Optimization Result	
Best output is : 0	
Field Name	Value
viscosity	3.10019
surfens	29.1874
persolids	44.1799
nipclear	29.835
ra	2.06677
rp	4.80979
rl	10.8621
thickness	0.95119

thickness\_predicted

viscosity surfens

## Tools: Deployment Wizard

- Generierung von Klassen
- Erstellen von kompletten Applikationen



The screenshot shows the Deployment Wizard interface. On the left, a dialog box allows selecting the platform (Aion 9.5) and configuring deployment details like host name, port number, and service name. On the right, a generated web application named "myNeugent" is shown in a browser window, featuring various input fields for viscosity, surfens, persolids, nipclear, ra, rp, rl, and thickness, along with a "consult" button.

Choose the platform to deploy:

Aion 9.5  
ASP (Active Server)  
C++  
COM  
Java  
Web Services

WSB Host Name: localhost  
WSB Port Number: 7078  
Enter a name for the service: VPNMyNeugent  
User Name (optional):  
Password (optional):

Application Type:  
 Java (Native)  
 JSP (J2EE)

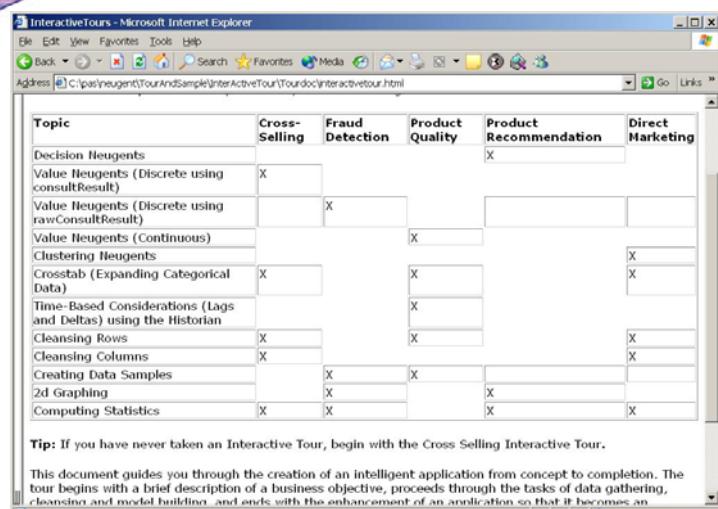
The following files have been created:  
 Broker\webapps\VPNMyNeugent\WEB-INF\web.xml  
 Broker\webapps\VPNMyNeugent\WEB-INF\classes\CreateService.bat  
 Broker\webapps\VPNMyNeugent\VPNMyNeugentClient.jsp  
 Broker\webapps\VPNMyNeugent\JSP\_Build\_Error.html

myNeugent

label:  
viscosity:  
surfens:  
persolids:  
nipclear:  
ra:  
rp:  
rl:  
thickness:

consult

## Tools: Interaktive Tutorials



The screenshot shows a Microsoft Internet Explorer window displaying an "InteractiveTours - Microsoft Internet Explorer" page. The page contains a matrix table with various topics listed on the left and business objectives at the top: Cross-Selling, Fraud Detection, Product Quality, Product Recommendation, and Direct Marketing. The matrix cells contain 'X' marks indicating which topic corresponds to which objective.

Topic	Cross-Selling	Fraud Detection	Product Quality	Product Recommendation	Direct Marketing
Decision Neugents	X			X	
Value Neugents (Discrete using consultResult)		X			
Value Neugents (Discrete using rawConsultResult)			X		
Value Neugents (Continuous)				X	
Clustering Neugents					X
Crosstab (Expanding Categorical Data)	X		X		X
Time-Based Considerations (Lags and Deltas) using the Historian			X		
Cleansing Rows	X		X		X
Cleansing Columns	X				X
Creating Data Samples		X	X		
2d Graphing		X		X	
Computing Statistics	X	X		X	

**Tip:** If you have never taken an Interactive Tour, begin with the Cross Selling Interactive Tour.

This document guides you through the creation of an intelligent application from concept to completion. The tour begins with a brief description of a business objective, proceeds through the tasks of data gathering, cleansing and model building, and ends with the enhancement of an application so that it becomes an

## CA World – Termin, Lokation

- 13. – 17. Juli 2003
- Mandalay Bay Convention Center
- Las Vegas, Nevada
- <http://ca.com/germany/caworld/>

## CA World - Schwerpunkte

- **Informative Sessions zu neusten CA-Technologien**
- **Praktische Demos im Exhibition Center zu allen CA-Softwarelösungen**
- **Kostenlose CA-Schulungskurse**
- **Persönliche Gesprächstermine mit CA-Entwicklern und Support-Mitarbeitern im Technical Campground**
- **Austausch mit Fachkollegen und Branchenexperten**

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